Cybersecurity Division
May 2024 Newsletter

Cybersecurity

Division

(Okta - JCC Access) MFA

HELLO JCC COMMUNITY THIS MONTH WE ARE DISCUSSING THE NEW SECURITY FEATURE "OKTA NUMBER CHALLENGE". THIS FEATURE WILL ONLY APPEAR IF SOMETHING SUSPICIOUS IS NOTICED AT THE TIME OF LOGIN. FOR EXAMPLE: A NEW LOCATION OR NEW IP ADDRESS. INSTEAD OF THE "YES, IT'S ME" THAT APPEARS IT WILL HAVE A NUMBER. WHATEVER NUMBER SHOWS ON YOUR PC IS THE SAME NUMBER YOU PUSH ON THE PUSH NOTIFICATION. LOOK AT THE TWO PICTURES BELOW.

Beat the hack by staying cyber aware

Contact ITS

If you have questions or concerns regarding security, please reach out to our ITS support team, who are always ready to assist you

Email: jccservicedesk@jccal.org | Phone: 205-325-5999

Jefferson County Commission | Cybersecurity Department

Information Security Officer | Cedric Norfleet jr.
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"Stay safe online"